



Lake Country Racquet & Athletic Club is pleased to announce online services for our members. If you have not yet received an email containing your username and password, please contact our membership department or business office.

Be sure to add clubinfo@lclub.com to your address book so that you receive future emails regarding our **secure** online services.

LOGGING IN:

Go to our website, www.lclub.com. Click on the "Online Services" button on the top right hand corner of the home page.

ACCOUNT INFORMATION:

- **See your transactions in detail:** To view any one transaction or all transactions, including those incurred after your latest statement, click on the "transactions listing" link. Also, by clicking on the invoice number of each transaction you will be provided with all the transaction detail associated with the fee.
- **View your monthly statements:** Monthly statements can be viewed in detail and printed by clicking on the "statements" link. Please note, statements are only available for printing from the "main" member's login.
- **Make payments to your account:** By clicking on "make a payment", you can make payments to your account with a Visa or Mastercard. You will have the option of using a new credit card, or the card we have on file. If you wish to change your credit card on file or other billing information, please contact our business office.
- **Contact Information:** Your contact information is available to be updated at any time.

REPORTS:

- **Member attendance report:** By entering your requested date range, you are able to print your club usage summary.
- **Reservation report:** By entering your requested date range, you are able to receive a summary of all booked appointments in the facility. If you wish, this option may also be used to confirm your registration in any selected classes.

SCHEDULER:

- **Make a reservation:** Online court reservations are now available for singles and doubles reservations. We require a minimum of 2 participants for singles and 4 participants for a doubles reservation. If your partner is not listed in the database, please contact the club and we will update your record. If you are playing with a guest, please contact the club to make the reservation.

PROGRAM REGISTRATION:

- **Sign up for a program (tennis league/class/jr lesson/swim group):** By clicking here you will have access to all of our programming within the facility. You are able to "CTA" (charge to your house account), or pay by credit card while registering for any classes or session. If registering a child that is a non-member, please select the "join now" option in the program registration sign-in area to set them up in our system.